

## Board of Directors Meeting, Executive team Summary-February 5, 2025

### Combined Director Report:

#### Staffing:

- We have pending offers for a part-time RN & a full-time permanent dentist (he may go back to school in 1 ½ years). A locum dentist started Feb 2<sup>nd</sup>. All Dental assistants are back in their regular role.

#### HRSA:

- UDS submission is due Feb. 15. Going well. Still no word on the site visit.
- We had a National Health Service Corps audit which went well. A report will be issued in two weeks.

#### Finance/Grants:

- The 24-25 audit is finalized, and the audit committee will recommend it for approval.
- The kick-off meeting for Population Health Management Initiative (PHMI) was held. We received \$150,000 for the final year.
- We are still waiting to hear from Partnership about the grant opportunity that we applied for.

#### Technology:

- Billing module in Athelas is up and running and there have been a few hiccups to work through. Overall, the workflows are developed, and the front-desk and billing staff are happy with the platform. It has reduced their workload by scrubbing for insurance eligibility and notifying us via a report about co-pays that are due. Also, our billing staff does not need to post/reconcile payments.
- ECW upgraded to 12.0.3, ECW scribe not great. We are looking at other options.

**Incidents:** 1 compliment received for Gabby (Dental Hygienist)

#### Visit data:

	Annual Target	Monthly Target	FY TOT	Oct	Nov	Dec	FY TOTAL	
John Rochat	1432	119	391	68	147	91	697	
Mark Apfel	248	21	68	10	13	10	101	
Cindy Novella	1288	107	308	110	84	99	601	
Jess Dawdy	1944	162	598	208	183	190	1179	
Cary Smeltzer	1863	155	381	154	165	142	842	
Melanie Fuller	1468	122	361	138	143	117	759	
Amanda Farrar	830	69	164	42	62	66	334	
Gabby Espinoza	1067	89	307	135	73	73	588	
VACANT DENTIST	1128	94	-1	91	0		256	
Cyd Bernstein	1030	86	237	112	72	88	509	
Christine Friedrich	623	52	182	48	58	66	354	
Telepsychiatrist (Cayo Alba)	82	7	35	9	13	12	69	
William Vainer	403	34	97	39	27	33	196	
Stefan Cho-Polizzi	1009	84	307	101	89	78	575	
Inactive Providers	0	0	0	1	93	72	0	
TOTAL	14415	1201	3435	1266	1222	1137	7060	Budget is 6,726
		Unduplicated patients	2450	2589	2525	2517		